



# MUKALYA PRIVATE GAME RESERVE

## INTERNATIONAL RATES

### 1ST DECEMBER 2024 - 30TH NOVEMBER 2025

#### INTERNATIONAL ALL INCLUSIVE RATE MIN TWO NIGHT STAY

1ST DECEMBER 2024 - 30TH NOVEMBER 2025

#### UNITS

<b>BEMBA EXECUTIVE ROOM (NON SMOKING)</b> Queen Bed Indoor Shower Outdoor Bath & Shower Private Plunge Pool (Sleeps 2) (NO EXTRA BEDS ALLOWED)	1	US\$1,800 per person per night sharing US\$2,700 per night (single occupancy)
<b>TOKA LEYA EXECUTIVE ROOM (NON SMOKING)</b> Super King Bed Indoor Bath & Shower Upstairs Room (2.5m patio with outdoor bath) (Sleeps 2) (Option of adding 1-2 extra single bed for kids 3-11 see child rate)	1	US\$1,800 per person per night sharing US\$2,700 per night (single occupancy) US\$900 per night (child rate based on 2 adults staying in room).
<b>LOZI &amp; NGONI EXECUTIVE ROOMS (NON SMOKING)</b> King or Twin Extra Length Indoor Bath & Shower (Lozi Room: Outdoor Bath) Private Plunge Pool (Sleeps 2) (Option of adding 1-2 extra single bed for kids 3-11 see child rate)	2	US\$1,800 per person per night sharing US\$2,700 per night (single occupancy) US\$900 per night (child rate based on 2 adults staying in room).
<b>TONGA DELUXE ROOM (NON SMOKING)</b> King or Twin Indoor Shower Private Plunge Pool (Sleeps 2) (NO EXTRA BEDS ALLOWED)	1	US\$1,500 per person per night sharing US\$2,250 per night (single occupancy)
<b>LUNDA &amp; KAONDE ROOMS (NON SMOKING)</b> King or Twin Indoor Shower Outdoor Bath or Shower Private Plunge Pool (Sleeps 2) (NO EXTRA BEDS ALLOWED)	2	US\$1,500 per person per night sharing US\$2,250 per night (single occupancy)
<b>CHOKWE &amp; LUYALE FAMILY TWO BEDROOM (NON SMOKING)</b> Interconnecting Door King or Twin Indoor Shower & (Outdoor Bath Room 6) Private Plunge Pool	1	US\$1,500 per person per night sharing US\$2,250 per night (single occupancy)

The above are RACK rates and subject to change without prior notice

Note children sharing a room with two adults will be billed 0 - 2yrs stay free, 3yrs - 11yrs are charged at 50% of adult sharing rate, 12yrs+ full adult rate applies

An additional bed or two in Room 4, 8 or 9 will be charged at the single supplement rate

(Kindly note we only have x4 extra single beds available)

Single supplement rates are available at 50% of the double occupancy rate per night

Rates are per person per night and inclusive of:

- Return Transfers From LSK Int. Airport - Mukalya
- Accommodation (NON SMOKING),
- Three Meals & Snacks on Activities (halal friendly),
- Starlink WIFI In Rooms & Main Area,
- Selected Local Alcoholic & Non Alcoholic Beverages,

- Two Activities Per Night of Stay: 2hr Game Drive, 2hr Safari Walk, 2hr Standard Boat Cruise, Hike to Hot Spring, Cultural Village Tour, Carmine Bee-Eater Cliff Sundowner (Sept-Nov), 1hr Quad Bike Experience, 3hr Kariba Gorge Boat Experience)
- Use of bicycles
- Sauna During Selected Hours

Rates exclude:

- All Beverages (unless selected local beverages)
- SPA Treatments (unless stated)
- Private Activities
- Charged Activities

- Electricity (lodge operates 100% on solar power & gas geysers or fire heated boilers)
- Breakages.

#### PRIVATE ACTIVITIES:

If you would require a private activity kindly note that they will be billed at their respective prices.

Private activities are subject to occupancy levels at Mukalya and will only be confirmed at the lodge.

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## TERMS & CONDITIONS

### **Booking and Payment Terms:**

- A commitment fee of 50% of the total amount of the booking is required to confirm a booking.
- All provisional bookings will be held for a period of 24 hrs, thereafter release should payment not be received.
- This commitment fee is refundable until 30 days prior to travel.
- Please note that bank charges are not included in the invoice value and should not be deducted from payment kindly note an additional \$10 will be added for bank intermediary fees.
- Full payment is due 60 days prior to arrival and will remain your responsibility until the full amount of the invoice is received by our offices.
- Late payment of deposits or balance payments will result in bookings becoming subject to reconfirmation and may result in cancellation.
- Confirmation of Third Party Services: Reservations for additional services that have been made on behalf of the client, can only be confirmed upon receipt of payment in full for such services. The terms and conditions, booking and cancellation policies of the third party service provider apply.

### **Confirmation of Booking:**

- Once a booking has been confirmed by the client in writing (**WhatsApp text or Email**), our cancellation policy will apply.

### **Cancellation Policy:**

- **Cancellation** of a booking must be **in writing to [reservations@mukalya.co.zm](mailto:reservations@mukalya.co.zm)** and is subject to the following cancellation fees:
  - 31 days prior to arrival = full invoiced amount will be refund less 15% administration fee.
  - 21 Days - 30 Days -50% of full invoiced amount refunded
  - Cancellation within 21 days, no refund will be made.
  - COVID-19 related travel restrictions = Fully refundable (Only if Governments enforce border closure i.e If Zambia are open but the US shuts borders.
- Service charge of 15% of booking value will be charged on postponement or move of booking, no refund on early departures or none arrivals.
- Refunds for third-party amounts will only be refundable to the extent that we receive refunds from the third-party provider. Excluding bank charges.

### **Currency:**

- Services are invoiced and payable in United States Dollars. Zambian residents may pay in Zambian Kwacha. For payment in Zambian Kwacha, receipts of payment will be credited to the booking in USD at the rate of exchange of the receiving bank on date of receipt.

### **Remittances:**

- Copies of all remittance advice must be forwarded to our reservations manager via email [reservations@mukalya.co.zm](mailto:reservations@mukalya.co.zm) and not WhatsApp.

### **KINDLY NOTE:**

- It is strictly prohibited for anyone to bring their own food & beverages on to the property, into the rooms and or into the lodge premises.
- Lodge is strictly NON SMOKING.
- Check In time: 14hrs
- Departure time:10hrs
- Early Arrival charged at \$25 per person to cover breakfast cost (needs to be authorised in advance at managements discretion).
- Late Departure charged @\$65 per person to cover (lunch and 1 activity) authorised at the discretion of management.
- As a reserve, respect for each others privacy must be upheld, playing of music, singing or shouting is not permitted.
- Please note that all rates are subject to availability & change without prior notice.